

cont
B
38.
36. (New) A method for constructing and maintaining data representations of lifetimes of telephone calls comprising two or more segments, the method comprising:

- (a) constructing a call record for a telephone call comprising two or more segments, wherein at least one participant in said call participates in two or more of said segments;
- (b) receiving data regarding one or more telephony events associated with the telephone call;
- (c) matching said one or more received telephony events with said call record;
- (d) updating said call record based on said received telephony event data; and
- (e) combining said updated call record with data indicating one or more locations of recorded audio data for two or more segments of the call, to obtain a master call record representing the lifetime of said telephone call.